



October 12, 2012

To Whom It May Concern:

I highly recommend Elena Clements as a Chef Trainer for your employees. I first met Elena while attending a conference at University of Northern Iowa in spring of 2011. I spoke with her then about coming to train employees at Iowa State University before our Fall Semester of 2011. We had lost our executive chef and needed professional help to generate some enthusiasm for quality and improve culinary skills.

Elena Clements and another chef (Sandra Dugan) came for five days and worked with 40 cooks for 3 days and 11 bakers for 2 days. This training was by far the most rewarding for our employees as any training they had had before. They still talk about it to me and want to know when we will have Elena Clements and Sandra Dugan back. Our mission was to expose our cooks to different ways to cook proteins and build their skills. I still enjoy the huge improvements in their ability to cook seafood! The bakery team learned new skills that they are still using to this day.

Elena and Sandra not only taught our cooks and bakers but they worked with our chefs on campus and made themselves available to talk about our program and gave us several great suggestions. Elena still receives phone calls from our chefs and advises them on ways to enhance their career with ACF certification. We plan to use her again in this role in the near future as our chefs will be required to be ACF certified.

I speak with Elena several times a year and believe she will be a resource for us for many years to come. I recommend Elena without equivocation. Try to get her to bring Sandra Dugan along as well. She and Elena made a great team!

Please feel free to contact me if you have questions regarding my rave review.

Sincerely,

A handwritten signature in black ink, appearing to read "Annette Pettit".

Annette Pettit  
ISU Dining Trainer  
Iowa State University Dining  
1215 Friley  
Ames, IA 50011  
515-294-5909  
apettit@iastate.edu